

WelcomeWare®

Your Complete Front Desk Solution



EMPOWER
PHYSICAL THERAPY

"WelcomeWare has enabled us to realize a 50% reduction in front-office headcount. In addition, we are seeing higher collections, roughly 95% or more in every clinic."

Michael Edgington
Regional VP of Operations

Reduce operating costs • Ensure front desk/registration coverage
Increase collections and scheduled-outs • Facilitate a positive patient experience

WelcomeWare offers a comprehensive solution, empowering Healthcare Practices and Hospital Systems to scale their front desk teams across any location, at any time, with an all-in-one hardware and software platform.



WelcomeWare® Welcomers™

Our Expert Virtual Assistants



WHO ARE WELCOMERS?

Proven administrative experts, providing cost-effective service, without the hassle.

Welcomers are full-time employees of WelcomeWare who provide exclusive support to your practice.

WHAT DO WELCOMERS DO?

Front Desk

- Check-In and Receptionist
- Inbound and Outbound Call Management
- Patient/Customer Coordination
- Payment Collection
- Appointments Scheduling

Back Office

- Insurance Verification and Authorization
- Revenue Cycle Management
- Referral Management
- Billing and Payment Posting
- Account Management

Any administrative task you need, trained by you to match your unique practice requirements!

WHY CHOOSE WELCOMERS?

A fully managed solution. We take care of management, payroll, benefits, equipment, and compliance, letting you skip the hassle!



Full-time, Dedicated Employees



Management, Training and HR Support



Equipment, VPN, Anti-virus Software Provided



WelcomeWare Office Workspaces Available



HIPAA Compliant



Regular Security Compliance and Tech Support

**UNLOCK GREATER VALUE TOGETHER –
COMBINE WELCOMERS WITH**

WelcomeWare®

Utilize WelcomeWare kiosks to ensure front desk coverage and promote operational efficiencies. Leverage Welcomers across multiple locations, ensuring cost effective coverage everywhere.



"WelcomeWare has been a great addition to our practice. It has saved us huge amounts of time and money while providing competent and reliable staff. The Welcomers are now an interwoven part of our team, just like previous in-person staff, and are excellent with all patient interactions. Highly recommended!"

Ryan Lynch
Owner

Contact Us To Get Started: Sales@WelcomeWare.Live